

PROFESSIONAL PILOT



SEPTEMBER 2016



MPW Industrial Services flies a Citation Sovereign and a CJ3 in pursuit of big clean-up jobs. On the ramp at VTA (Newark-Heath Airport, Newark OH) with Sovereign and industrial cleaning equipment are (L-R) Captain Ryan Courtemanche, Dir of Aviation Dan George, Dir of Philanthropy & Community Engagement Kristen Black, Chairman & CEO Monte Black, President Jared Black and Chief Pilot Eric Mitchelson.

Where do you go for MRO?

Where do you go for MRO?



Here at West Star CHA we see a major skin repair being done on a G200. West Star has 6 locations across the US which are ALN, APA, ASE, CHA, GJT, PWK.



At Duncan Aviation BTL Avionics Mods Tech Mike Stohrer works on a wiring harness being installed. Engine tech in background is completing an inspection.

By Pro Pilot staff

West Star GJT (Grand Junction CO) is our selected MRO for mx work on our Challenger 604. This facility knows how to bid a job accurately, giving us quite precise estimates in advance of the assignment. We schedule our MRO needs 6 months in advance and West Star accepts the aircraft on our agreed-upon date and then does the job and releases the aircraft on schedule with a bill that is normally lower than the originally estimated cost. West Star GJT is a very professional outfit. We go nowhere else.

Elton Fowler
ATP. Challenger 604
Chief Pilot
Jim Wilson & Associates
Montgomery AL

Aerocentro de Servicios at SVCS (Oscar Machado Zuloaga Arpt, Caracas, Venezuela) has always done an excellent job performing inspections and managing squawks on the Astra I fly as well as the Citations operated by our company. This MRO is located at our home base and the facility is a Gulfstream certified service center. Personnel are well schooled to service our aircraft and are always happy to assist us.

William Rodriguez
ATP. Astra
Astra Manager
Constructora Sambil
Opa Locka FL

Gulfstream at ATW (Appleton WI) is where we've always brought our Gulfstream G450. You can't beat their customer service. They're very accommodating and make every visit enjoyable. Even if you have an unplanned event they'll work you in and take care of your mx needs quickly. They provide complete satisfaction including a warranty that's unbeatable. Staff members are highly skilled, knowledgeable and professional. We've had exceptional experiences with them and will continue to bring our aircraft there for all our maintenance needs.

Anna Romer
A&P. Gulfstream G450
Flight Mechanic
American Family Insurance
Madison WI

Skytech at UZA (Rock Hill SC) is our maintenance choice for our Piper Meridian. I use this facility because they're very thorough with a staff that's totally professional. It's good to see friendly people who are well trained in aircraft maintenance and who show by performance and attitude that they like what they do. Skytech UZA certainly does a good job for us with maintenance done right and finished when promised.

Dennis Yates
Comm-Multi-Inst. Meridian
Owner Pilot
YCH Architects
Concord NC

Duncan Aviation BTL (Battle Creek MI) is the selected MRO for our Challenger 300. They've always treated us well and their service is exceptional. Also their location is very convenient, only a 10-minute flight from our base by Challenger or a 1 hr and 15 min drive home after flying our aircraft from GRR to BTL for maintenance delivery.

Tony Woody
ATP. Challenger 300
Chief Pilot
Marlis Aviation
Grand Rapids MI

Des Moines Flying Service at DSM (Des Moines IA) is our preferred MRO. Todd Theulen and the DMFS team do an excellent job maintaining our Piper Meridian. They have one of the most professional and thorough shops I've visited during the 12 yrs I've been in charge of our aircraft. One of the things that impresses me about this shop is that when they have to take something apart everything is cleaned, checked and serviced before it goes back together. They do it right the first time. I've never had to go back to redo the same repair. They routinely go above and beyond!

Kevin Stewart
Comm-Multi-Inst/CFII.
Meridian
Chief Pilot
The Freeman Corp
Morehead KY



Signature TECHNICAir MRO at GSO has complete nose to tail facilities. Here a technician is working on a wiring installation for the aft cabin.



Constant Aviation at CGF (Cuyahoga County, Cleveland OH) is a 100,000 sq ft facility with extensive capabilities. Wide variety of bizjets and TPs are serviced here.

Signature TECHNICAir STP performs MRO services for our Citation Excel. They do a good job of taking care of the whole airplane including engine and avionics. Our experience is that their work is thorough and prices are fair. We have built a very good relationship with them and trust them completely to deliver a safe-to-fly well-maintained aircraft following each service session.

Earnest Stonebraker
ATP. Citation Excel
Aircraft Mgr
Milford Investments
Victoria MN

Bombardier Hartford Service Center BDL maintains our aging Challenger 601. They really know how to keep our legacy aircraft in the air. We always receive excellent service from this BDL base. Thanks Bombardier!

John Verrill
ATP/CFI. Challenger 601
Assistant Chief Pilot
Pasta Air
Scarborough ME

Textron MCO is our preferred facility for heavy jobs – most airframe and engine maintenance. They're very reliable, do competent work and our CJ1 is always delivered on time as promised with everything done to our satisfaction. Star Avionics at CHA (Chattanooga TN) is great at doing avionics work as well as fixing other items. We like Star Avionics because of their can-do attitude in getting tough jobs done. And their scheduling on short notice is remarkable.

David Womacks
ATP/CFII. Citation CJ1
Chief Pilot
Hudson Co
Scottsboro AL

Hawker Pacific Philippines is the MRO we patronize because no other company we know has the same high standards of service excellence to support both our King Air and Bell helicopter. But I must admit their charges are high and I would like to have the chance to choose from a competitive source.

Wilfredo Rebibis
ATP/Helo. King Air 350 & Bell 429
Flight Ops Officer
Pacific Global One
Pasay, Manila, Philippines

Naples Jet Center APF is a great MRO. At this facility I receive service with integrity. Whether dealing with top management or the tech personnel in the shop I'm made to feel appreciated. Staff members go the extra mile to make sure I'm happy with the work, billing and delivery schedule.

Robert Oehl
ATP/CFII. Citation XLS
Owner & Pilot
Express Air
Starke FL

Stevens Aviation BNA is the MRO for our King Air C90A. They have a 1st class team specializing in quick turn times and do flawless aircraft service. But closer to home – just 5 hangars down from our own hangar at Kalamazoo – we recently discovered Kalamazoo Aircraft at AZO, our home field, an authorized Beechcraft repair station with well-trained people and can-do attitude. So now we're customers at both Stevens BNA and Kalamazoo AZO.

Lance Kelsey
ATP/CFI. King Air C90A
Owner
Everley Air Management
Kalamazoo MI

Constant Aviation at CGF (Cleveland OH) is the MRO we contracted with to have very thorough maintenance on our recently acquired Legacy 600. Their service and attention to detail was excellent. The staff demonstrated in depth knowledge of the Legacy 600 including all its systems. We received good treatment from the whole crew. I can highly recommend Constant Aviation to other aircraft operators in this category.

Chris King
ATP. Legacy 600
Chief Pilot
Palu Aviation
Bethany OK

Jet Air Systems in SEE (San Diego/El Cajon CA) has been superb at keeping our 6 aircraft going. Our company has 5 King Air 350s and 1 Citation CJ2 and all go to Jet Air Systems for maintenance.

Robert Arce
ATP. King Air 350 & Citation CJ2
Flight Dept Mgr & Captain
McMillin SCE
Calexico CA

Dassault Falcon Service at LBG (Le Bourget, Paris, France), Aero-Dienst NUE (Nuernberg, Germany) and TAG Aviation GVA (Geneva, Switzerland) are the 3 MROs we patronize, with selection dependent on our trip scheduling and downtime. We see where we're going to be with our Falcon and decide between these 3 which of them is most convenient for us to schedule with during that timeframe. They are all good and comparable to each other.

Michal Wamej
ATP. Falcon 2000S
Pilot
Magellan Pro-Service
Kielce, Poland



Gulfstream MRO at Beijing is a joint venture with Hainan Airlines Group and it does service work for Gulfstreams, other bizjets and some mx jobs for Hainan. Here the techs shown are working on a G550.



Pilatus PC12 Crew Chief Pat Crumbley is one of 140 employees at Epps Aviation PDK. Epps Service Center includes piston, TP and jet aircraft mx, avionics, parts, NDT, and tool calibration with a DAR on site.

Gulfstream SAV is the MRO we visit for our G650 service needs. We prefer to go to the factory service center because they know our aircraft best and since it's a new aircraft they can handle warranty items as well as any other required maintenance. They have all the paperwork such as service bulletins and have the latest updates. They built our airplane so they know it well. At Gulfstream SAV we receive excellent customer service.

Jeppe Christiansen
ATP/CFII. Gulfstream G650
Chief Pilot
Chamarac Inc
Newburgh NY

Eclipse Jet Service at ABQ (Albuquerque NM) and PWK (Palwaukee, Wheeling IL) are our favorite MROs. They do the major repairs for our Eclipse. Our own A&P mechanics take care of minor repairs.

James Dahlquist
ATP. Eclipse 500
Chief Pilot
National American University
Rapid City SD

Rice Lake Air Center RPD (Rice Lake WI) does great with mx service on a lot of owner-flown aircraft like my TBM850. I've never had to wait for a part. They make sure they have the parts on hand along with a tech staff that's knowledgeable, experienced and glued to your job until it's done and done right. Also, very important to me, scheduling is accurate in that they keep their word by getting the job done on time and on budget.

John Tye
Comm-Multi-Inst. Daher TBM850
President
Learwood Capital
Plainview TX

AMAC Aerospace at Basel-Mulhouse, Switzerland is our preferred MRO. Personnel at this service base provide excellent, fast and professional work. They're always ready to help us. Even when they have many customers they find a way to give us quick attention and manage to assist us promptly with the solving of any of our difficulties.

Alex Panchana
ATP. Gulfstream V/IV
Chief Pilot
Alaxair
Wislikofen, Switzerland

Stevens Aviation GYH (Donaldson, Greenville SC) is the preferred MRO for Team Lease. Stevens takes great care of the company King Air B200. They adhere to their schedule and stay within their quoted budget. Also once they finish the job you know it is done right.

Tim Sartz
ATP/CFII.
King Air B200
Pilot
Team Lease
Niceville FL

Airtech at LUK (Lunken, Cincinnati OH) is the service center that maintains our Astra. They're very professional and quick to respond whenever we arrive. They're qualified to troubleshoot and repair our jet in a quick and cost effective manner. We've utilized their services for everything from line checks to our recent C check. We've recommended this MRO to other LUK based jet operators and now they're pleased customers too.

Eddie Lerer
ATP. Astra
Chief Pilot
E Micah Aviation
Morrow OH

Epps Aviation PDK is the service center we use for maintenance on our Citation V. For 35 years they've been maintaining our various corporate aircraft because of their honesty, fairness and how they back up their professional work. They're a family owned business and treat their customers so well. I highly recommend Epps PDK for any aircraft service including pistons, turboprops and most jets.

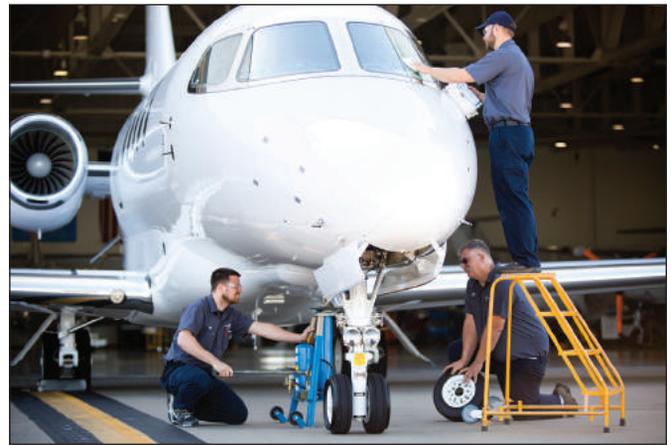
Jesse Payton
ATP. Citation V
Chief Pilot
PCH Aviation
Savannah GA

Daher and Textron-Citation service centers have both done satisfactory work for us, including heavy inspections, on our 2 TBM850s and Citation Encore. If it's just routine service such as oil and tires I'll use our local shop. And although I know there are good non-factory authorized service centers for various brands of business aircraft. I want factory-trained techs. I've just had too many unsettling experiences in my 40+ years of flying with some techs that never received proper schooling. Factory-authorized service centers have trained techs who spot and correct issues quickly. And they also have better access to parts. I'm also quite sure that when it comes time to sell your plane the potential buyer will be quicker to buy from you if he checks the log and sees that your airplane has been well maintained with factory-authorized care.

David Kaplan
ATP. Daher TBM850 &
Citation Encore
Partner & Chief Pilot
Cloverleaf Cold Storage
Sioux City IA



Bell Helicopter at Singapore has factory-trained techs utilizing the latest equipment to achieve top-quality service for the whole gamut of Bell products.



Textron now has 21 company-owned MROs located around the world to take care of Beech, Hawker and Cessna needs. Factory-trained techs provide general mx, inspections, parts, repairs, flightdeck upgrades, cabin connectivity installations, refurbishments.

Bell Helicopter at Piney Flats TN is the selected service center we go to for mx on our Bell 206L4 LongRanger and we're pleased with them. For our Cessna Grand Caravan we've normally used the Cessna Citation Service Center at GSO. We like this Greensboro facility but under Textron the maintenance received is not quite the same as before so I'm considering other Caravan service location options.

Rod Smith
ATP/Helo/CFII/A&P. Bell 206L4
& Grand Caravan
Dir Transportation
Kinzer Drilling
Pikeville KY

JA Air Center at Sugar Grove IL is where I take our Citation for service. In the past year they've done an impressive job. As a busy pilot I can't afford to waste time, want my mx activity to have thorough knowledge of my aircraft and need service people who can communicate clearly. The person I first talk to on the other end of the phone must provide answers. I want a customer-focused liaison who can tell me how they'll solve my problems, what parts I need, downtime, prices. I need a shop that's not an ego place but a service base where quality control is paramount and techs check the work of other techs. Supervisor Jon Hilgenberg at JA Air Center has provided all these qualities to my satisfaction. So that's why I've gone there this past year and will continue being a customer in the future.

Michael Baker
ATP/CFII/A&P. Citation SII &
King Air 200
Chief Pilot
First Trust Portfolios
Hebron IL

Winner Aviation at YNG (Youngstown OH) is the MRO of our preference. Winner has taken care of our aircraft for over 20 yrs now. Everything is discussed before mx is started and anything else discovered during the work process is always brought to our attention before proceeding. Maintenance Supervisor Tim Tobey is the best in the industry. His knowledge and help are unprecedented and he's available 24/7. All Winner Aviation techs are very proficient and friendly and the shop is always clean. We receive a pristine aircraft every time it's serviced. We can communicate with Winner personnel at all times either at home or on the road. I can highly recommend them.

Arthur Tobey
ATP/Helo/CFII/A&P. Conquest II
Av Dept Mgr
Liberty Steel Products
Hubbard OH

Bombardier's facility at ICT has been our favorite MRO to handle needed maintenance for our Global 6000. Staff and management of this Wichita base has proven to us to be our best and most efficient MRO.

Martin Borup
Comm-Multi-Inst. Global 6000/
Challenger 300 & Citation CJ3
Nordic Aviation
Palm Harbor FL

Jet Aviation at DXB (Dubai) takes care of our Gulfstream G200. They have proven to give better service than other MROs we patronized earlier. So we'll stick with Jet Av DXB.

Ian Carisi
ATP/CFII. Gulfstream G200
Captain & Instructor Pilot
Romano Aviation
Union City CA

Textron MCO has been maintaining our Citation Encore for 3 yrs now and has done a remarkable job. Once we had a door hinge broken in the wind and they repaired it in record time.

Jim Smiley
ATP/CFII. Citation Encore
Chief Pilot
BMC Holdings
Winter Park FL

Mather Aviation at MHR (Mather MCA) does a fantastic job for us. We're very pleased with their professional maintenance service since it's done right the first time. And work is always delivered as scheduled. Also they provide us with crew transportation. Western Jet Aviation at VNY also supplies us with outstanding maintenance. They know our type of aircraft very well. Squawks are always addressed in a professional manner. And service performed is delivered as promised and at the quoted price.

Erik Smith
ATP. Gulfstream IIB,
King Air 300 & Sabreliner 65
Av Dept Mgr
Frys Electronics
Livermore CA

Execujet at SYD (Sydney, Australia) provides mx services for our Embraer Legacy 500. This MRO employs a fantastic group of knowledgeable people. Seems like no problem on maintaining an aircraft is difficult for them. And I especially like their customer communication in being able to discuss any issues we may have with our aircraft.

Peter Warriner
ATP/CFI. Embraer Legacy 500
Chief Pilot & Manager
Avesco
Mackay, Queensland, Australia



Bombardier DAL MRO at Love Field is this OEM's service ctr network hq. The facility has 100,000 sq ft of space with every possible machine and plenty of trained techs to do any service, mod, avionics or other mx a Bombardier bizjet might need.



Clay Lacy Av has bases at both VNY and BFI. But CLA's big MRO is at Van Nuys where beautiful paint jobs and all manner of maintenance are accomplished. CLA is also an Embraer authorized service base – note 2 Phenom 100s shown in photo.

Bombardier Tucson (TUS) and Dallas (DAL) are the MROs we select to perform needed heavy maintenance for our 3 Challengers. For more routine work we handle it at our home base and this includes about 85% of all our total maintenance. However, when we want to get it right on an important mx job we go to Bombardier authorized factory service centers and we like the ones at Tucson and Dallas best.

Marc Miller
ATP. Challenger 350/300
Aviation Mgr
HEB Grocery Stores
San Antonio TX

Textron at GSO (Greensboro NC) is where we take our Citation X for the majority of its maintenance needs. We're very pleased with the excellent service we receive for our aircraft at this MRO.

Samuel Senter
ATP. Citation X & Learjet 45
Pilot
Advance Auto Parts
Elkin NC

Kansas City Aviation Center (KCAC) at KOJC (Olathe KS) is the service center we have used for all of our Pilatus PC12 maintenance for over a decade. The quality of work and attention to detail is 2nd to none. The maintenance techs are excellent at diagnosing problems. Most importantly, their response to AOG issues has been fast and complete, truly better than by any other MRO I have dealt with. They are ready to help day or night, 365 days a year.

Chris Wegener
ATP/CFII. Pilatus PC12
Mgr Flight Ops
MRV Services
Hiawatha KS

StarPort SFB (Sanford FL) provides MRO services for our Beechjet 400A. This is a very complete maintenance center that can do anything on an airplane – nose to tail, avionics front or back, upholstery to metal, airframes to engines. We choose them because they can handle anything, stand behind the good work they do and they bill out the jobs in detail with fair pricing.

Kevin O'Connor
ATP. Beechjet 400A
Chief Pilot
The Widewaters Group
Cazenovia NY

Western Aircraft at BOI (Boise ID) provides the maintenance service for our Pilatus PC12NG. We're very pleased with all the work they do. And I find Western Aircraft to be the best MRO facility in the west.

David Schwartz
ATP. Pilatus PC12NG
Manager & Pilot
DLS Aviation
Los Gatos CA

Constant Aviation at both BHM (Birmingham AL) and CLE (Cleveland OH) are the facilities where we take our Citation X. Both teams are very honest and extremely knowledgeable. Plus they take the time to educate us on mx issues concerning our aircraft so that besides being well schooled in repairs they're great communicators. Along with demonstrated knowledge in maintenance I enjoy their precise information and benefit from it. I can highly recommend Constant Aviation!

Nicholas Freeman
ATP. Citation X
Dir of Training & Captain
Alerion Aviation
Boca Raton FL

Helitender WHP (Whiteman Airport, Los Angeles CA) is where we've gone for our Airbus H120 service for the last 10 yrs. Past work has included a 12-year inspection, extensive maintenance and upgrading. Helitender is an Airbus Helicopter specialist and has continuously provided high quality and fast service for us at reasonable costs. Since we began using Helitender we've never had mx problems between annual inspections. Helitender team has adjusted to our schedule and provides us with quality documentation. I can certainly recommend Helitender for Airbus helicopters maintenance and repair in the Southern California region.

Pascal Brandys
Helo. Airbus H120
President & CEO
Calpass
Del Mar CA

Turbo Air at BOI (Boise ID) provides top-notch work for our King Air B200. Their awesome crew and experienced technicians always perform superior work for us. I feel our aircraft couldn't be in better hands.

Rick Lewis
Comm-Multi-Inst. King Air B200
Chief Pilot
Air Services
Spokane WA

Duncan Aviation at PVU (Provo UT) is our favorite MRO for our Challenger 601. Our flightcrew, including our mechanics, chose this facility because of their high quality of work and fair prices.

Ryan Johnson
ATP. Challenger 601 & King Air 350
Captain
DC Air
Denair CA



Stevens used to be Stevens Beech. They've branched out to jets but plenty of King Air operators keep coming for expert KA service as shown here at BNA. Stevens has over 50 yrs of dedicated King Air mx service.



Want an imaginative paint job? Go to Jet Aviation St Louis. Look at this Challenger 604, with burgundy and maroon in swirling stripes. But anything else you want for service on your aircraft can be accomplished at Jet Av CPS. They have a great reputation in all aspects of aircraft mx.

Stevens Aviation at GYH (Donaldson, Greenville SC) always does a great job and that's the reason we use them for our LJ45 and KA350 maintenance. They stick to quotes provided and stay on schedule when they give you a completion date. Friendly staff members know the aircraft they're working on and we find them to be a great group of people to associate with. They're cooperative as well as knowledgeable.

Shay Ingle
Comm-Multi-Inst/A&P
Learjet 45 & King Air 350
 Dir of Maintenance
 B and C Aviation
 Columbus GA

Duncan Aviation LNK and Textron ICT are our favorite MROs. We've received outstanding service from both of them. Textron ICT has all the qualified techs and needed parts for our Citations. We appreciate receiving personalized service and avoid patronizing organizations that become too large, overly booked up and hard to work with.

Mark McCullor
ATP. Citation XLS/Excel/Ultra/
Sovereign
 Aviation Manager
 Love's Travel Stops &
 Country Stores
 Yukon OK

Epps Aviation PDK is where we take our Pilatus PC12. They impress me as the most through maintenance service center I've seen. Their professional and friendly staff takes care of all our PC12 needs and I believe their prices for work done are quite fair.

Bert Zeller
ATP. Pilatus PC12
 Chief Pilot
 McElroy Truck Lines
 Meridian MS

West Star Aviation GJT (Grand Junction CO) has done all the serious maintenance on our Conquest II during the past 20 yrs. They are ultra reliable and following completion nothing needs to be redone. They perform maintenance work in an efficiently manner and it's always done quickly and on time. Whenever we've had an AOG they've efficiently coordinated repairs with local technical teams.

William Anastos
Pvt-Inst. Conquest II
 President
 Industrials International
 Belmont MA

Gulfstream at BAF (Westfield MA) is the MRO facility that services our Gulfstream V. We used to be a customer at the Gulfstream SAV service center for a long time. However we decided to take our aircraft to the Westfield facility because it's closer to our Philadelphia home base and we've found Gulfstream BAF to be highly qualified and very personalized in their mx work.

Chris Mattie
ATP. Gulfstream V
 Chief Pilot
 SME Equipment Leasing
 Philadelphia PA

Textron factory center at ICT and Duncan Aviation LNK are the MROs we use for our Citation X, 3 Sovereigns and a Bravo. Both of these bases provide outstanding service. Duncan has been especially attentive whenever we have dropped in on short notice.

Brett Udy
ATP. Citation X/Sovereign/Bravo
 Av Safety Mgr
 Schweitzer Engineering Laboratories
 Pullman WA

Jet Aviation CPS (Cahokia/St Louis IL) is the MRO we choose to service our Challenger 604. The decision to try Jet Aviation for our 604 was mainly based on research with my circle of pilots flying similar equipment. This MRO has a long record of successful maintenance serving other Bombardier customers. We found them capable of handling anything. And right now we want avionics upgrades including CPDLC and ADS-B. No problem. There's plenty of experience on these items at Jet Aviation. Early on we visited the facility and found it to be extensive, complete, well staffed with very knowledgeable personnel. We plan to continue using Jet Aviation CPS for our aircraft maintenance.

Ken Winters
ATP. Challenger 604
 Aviation Dept Mgr
 Professional Care I
 Parkland FL

Signature TECHNICAir STP, Duncan LNK & STP, and Gulfstream ATW are our 4 top choices for maintenance on our aircraft. And I'll list a few of these techs that I consider Astra gurus: Terry Speight at TECHNICAir STP, Jeff Toline at Gulfstream ATW and Jeff Garity at Duncan STP for airframe mx. For our Honeywell 731 engines we use Dallas Airmotive STP with Gene Penning and Mike Reak as key contacts there. These named individuals show us by the way they handle assignments their in-depth knowledge of our Astra and give us confidence. So we cycle between these 4 MROs based on our trips, available down time, their availability and provided job quotes.

Erik Hertzner
ATP. Gulfstream G100/Astra
 Av Dept Mgr & Chief Pilot
 Winnebago Industries
 Forest City IA

constant
AVIATION

YOUR
NATIONWIDE
SOLUTION

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www.constantaviation.com



Maintenance • Avionics • Interiors • Composites • Accessories • Structures • Parts • NDT



Elliott Aviation at Moline can fix your jet or sell you one. Elliott's services keep expanding in avionics, airframe mx, cabin interiors, super paint jobs and now frequent bizjet and TP sales.



Pentastar PTK can handle all manner of heavy maintenance but also is a super FBO. So this MRO's care for customers extends from the ramp to the service bays where everything and anything the bizjet operator needs is provided. Here an overhead crane swings an engine for a Gulfstream V into position for NDT inspection.

Elliott Aviation MLI and Duncan Aviation LNK are the MRO centers we trust most for our Hawkers 800XP/750. Our director of operations and chief pilot selected them based on their exceptional work. Elliott did an excellent job when they got a Hawker ready for prebuy 3 yrs ago. Duncan Aviation has built an outstanding reputation in the 40 yrs I've been in the field and I'm pleased they're also doing our aircraft maintenance.

Darvin Mitchell
ATP. Hawker 800XP/750
Captain
Gulf Coast Aviation
Houston TX

Textron MCO is our MRO facility of choice. Some of the reasons we patronize them include their convenient location, continual top-notch service, fair prices and on-time deliveries.

Harold Rogers
ATP. Citation XLS+
Consultant & Former Av Dept Mgr
Gate Asphalt
Saint Marys GA

Gulfstream DAL is where we bring our Gulfstream G280. And we're totally satisfied with the work performed. Our Citation XLS+ goes to the Textron SAT where they do a wonderful job and work is done as promised, always on time.

Mark Gardner
A&P. Gulfstream G280 &
Citation XLS+
Crew Chief
Executive Jet Management
Ft Worth TX

Epps Aviation PDK maintains our Pilatus PC12NG. Greg Allen and his team consistently provide exceptional service for anything from routine maintenance to unexpected issues for our hard working TP. They're an authorized Pilatus service center and I think the work they do is really outstanding.

Jeff Babin
ATP. Pilatus PC12NG
Chief Pilot
Century Aircraft
Huntsville AL

Skytech DMW (Westminster MD) has been our maintenance provider for a long time and continues to do service as needed for our aircraft. We purchased our Pilatus PC12NG from them. And all mx for this excellent turboprop has been done and continues to be done by Skytech DMW. We have complete trust in this MRO and wouldn't go anywhere else.

Robert Armstrong
ATP. Pilatus PC12NG
Chief Pilot
Allegheny Wood Products
KJV Aviation
Rawlings MD

West Star Aviation at ALN (Alton IL) is our favorite MRO service center. The work performed is 2nd to none. We operate a Falcon 50EX and Falcon 900. And I feel they're the best in the field for mx on our aircraft.

Jonathan Carden
ATP. Falcon 900/50EX &
King Air 350
Mgr Flt Ops
CASI/Murray Energy Group
Wheeling WV



StandardAero has many locations worldwide and has earned an excellent reputation for superlative work in a wide variety of aircraft service. Photo shows engine mx at StandardAero SPI with Tech Mark Bargy. Work on powerplants is a specialty for this leading MRO.

StandardAero SPI (Springfield IL) is our preferred MRO to do complete maintenance for our Falcon 900B. Not every MRO can do really good skin work but StandardAero has an excellent sheet metal shop with the equipment and well-qualified techs to do this kind of work. In fact StandardAero SPI is good at every service job they tackle from nose to tail.

Al Paolillo
ATP. Falcon 900B
Chief Pilot
Oxbow Carbon
West Palm Beach FL



Banyan FXE keeps expanding its mx capabilities. Here Lyle Kirkland works on a Hawker 800 for an F inspection nearing completion and customer delivery.



In addition to its European MROs, Dassault Aircraft Services (DAS) has 9 mx bases located throughout North and South America. With well-trained techs to service Falcons, DAS GoTeams answer calls 24/7 to solve AOG situations. Often a Falcon 900 is dispatched with techs and parts for an operator in need.

Banyan Air Service at FXE (Ft Lauderdale FL) is our favorite MRO. Work performed by their knowledgeable personnel is simply the best.

T Craae
ATP, Pilatus PC12
EVP
American Air Cargo Development
Osprey FL

Rice Lake Air Center RPD (Rice Lake WI) is the MRO we trust to service our TBM700. They're the experts. When they accept your job they work for you with a complete and singular focus. They understand service is not about loading you up with parts you don't need. You want both top-notch service and honesty from your maintenance provider and you get that at Rice Lake Air Ctr.

Mike Matetich
Comm-Multi-Inst. Daher TBM700
President
Jupiter Equipment Leasing
Garland TX

Signature TECHNICAir located at SOMA (Omaha NE) has the necessary well-schooled technicians, all the needed parts and years of valuable aircraft maintenance experience that shows whenever they do work on our King Air C90GTx. We're based at OMA and so it's very fortunate for us that we don't have to fly out somewhere to reposition the aircraft for their good service.

Randy Hellerich
ATP, King Air C90GTx
Dir of Av & Chief Pilot
The Scouler Co
Omaha NE

Trim Aire Aviation LXY (Mexia TX) impresses me as an island of excellent MRO services in the midst of fair but not great aviation repair facilities in Central Texas. I've been sold on the capabilities of this facility since becoming a customer in 1985 and have concluded they're the best on Beechcrafts in this area. They can fix everything from Skippers to King Airs. Their work for me on our KA200 has been flawless with better pricing as compared to the "big box" facilities. I've never had to take our aircraft back for rework as a result of a facility oversight. I recommend Trim Aire LXY to other operators of piston or turboprop aircraft built not only by Beech but also Piper and Cessna models as they're well schooled on these planes too.

Charles Hackett
Comm-Multi-Inst.
King Air 200
Chief Pilot
Challenge Accepted
Denton TX

Vertical Solutions at LHM (Lincoln CA) is where our Bell OH58 and MD OH6 go for maintenance services. Jerry McKown is an expert at maintaining Bell helicopters and other makes. Although his hangar is constantly busy he makes room to get our police helicopter in so we're not out of service for a long time.

Donald McLean
Comm-Multi-Inst/Helo.
Bell OH58 & Hughes OH6
Pilot
Butte Co Sheriff's Office
Oroville CA

Dassault Falcon Jet ILG (New Castle/Wilmington DE) provides maintenance for our Falcon 2000LX. They have done complex work to our satisfaction in a series of A through D inspections. We have been very pleased with all the work they have done for us. No re-work has been needed and deliveries have been on time as promised. For service on our PC12NG we go to Starlink Aviation YUL (Dorval QC, Canada). They know the PC12 quite well and have taken good care of our TP for us. We also have a helicopter, an Airbus AS350B3, and we have found MHS (Mirabel Héli Support) based at a small field near Mirabel, where they do quality work for helicopters. Overall we're quite satisfied that we've found dependable maintenance for our 3-aircraft fleet.

David Di Pasqua
A&P, Falcon 2000LX, Pilatus
PC12NG & Airbus AS350B3
Dir of Maintenance
AIM (American Iron & Metal) Av
Dorval QC, Canada

West Star ALN is our MRO of choice on our Learjet 45. They provide extensive training for all their techs so they will be very knowledgeable. And they bring talents from other locations to expedite special projects. Bottom line is that West Star ALN takes really good care of us and when they finish working on our LR45 we fly away in confidence.

Keith Cook
ATP/CFII, Learjet 45
Chief Pilot
Basler Electric Co
Worden IL

